New Brunswick Public Library Service

STATISTICS 2007 – 2008

New Brunswick Public Libraries and Bookmobiles

New Brunswick
Public Library
Service

New Nouveau Brunswick
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New Brunswick Public Libraries and Bookmobiles

Foreword

On behalf of the staff and partners of New Brunswick Public Library Service, I am pleased to present the New Brunswick Public Libraries 2007-2008 Statistics Report. The report covers the period of April 1, 2007 to March 31, 2008.

New Brunswick public libraries are a valued and well-used resource. Usage trends show that more people are using public libraries for more things. More than 300,000 New Brunswickers borrow millions of items every year from our public libraries. New Brunswickers rely on the collection and on staff to help them get answers to hundreds of thousands of reference questions annually. This year, New Brunswickers used NBPLS e-library services over 2.5 million times, and more than 175,000 New Brunswickers participated in a variety of library programs that promote reading, lifelong learning, self sufficiency, as well as information and computer literacy.

As the statistics demonstrate, New Brunswick public libraries are a key component of New Brunswick's infrastructure, supporting a culture of learning in New Brunswick.

I would like to take this opportunity to thank our partners and staff for their ongoing commitment to the development and delivery of quality public library service in New Brunswick. Our partnership model is essential to the success of public libraries in New Brunswick.

Sylvie Nadeau
Provincial Librarian and Executive Director
New Brunswick Public Library Service

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Public Library System Overview

PUBLIC LIBRARY SYSTEM OVERVIEW

In New Brunswick, public library services are offered through a partnership between the provincial government and participating municipalities. New Brunswick Public Library Service (NBPLS) is the agency responsible for the management and development of public library services in the province. NBPLS is part of the New Brunswick Department of Post-Secondary Education, Training and Labour. NBPLS is made up of one provincial office, 5 regional offices, 50 public libraries, 11 public-school libraries and 4 bookmobiles.

Through NBPLS, the provincial government is responsible for strategic planning, general administration, provision and supervision of programs and services, human resources, collection development, cataloguing and processing of materials, management of the provincial catalogue, automation, as well as administrative, operational and professional support. Participating municipalities are responsible for providing and maintaining facilities as well as furnishings and equipment required for the provision of quality public library service.

For public-school libraries, school districts are a third partner, contributing half the salaries, curriculum-related collection development, and providing and maintaining necessary facilities to serve school users. In this type of partnership, participating municipalities have the same responsibilities towards the community as in partnership agreements for public libraries.

Overall, the Provincial government provides approximately 70% of the budget allotted to the provision of public library service in the province, while the contributions of participating municipalities represent about 30%.

The provincial office of New Brunswick Public Library Service is responsible for ensuring that the intent of the *New Brunswick Public Libraries Act* is carried out. It manages the provincial budget, sets standards, policies and guidelines, and ensures that they are respected.

The regional offices (Albert-Westmorland-Kent (A-W-K), Chaleur, Haut-Saint-Jean (H-S-J), Fundy and York) manage, supervise and coordinate the provision of public library services and bookmobiles in their individual areas.

Public libraries, public-school libraries, and bookmobiles are responsible for providing direct service to New Brunswickers.

Each library region has a library designated as a resource centre. The resource centre plays a lead role in reference, children's, young adult / adult services, and circulation services for the region.

Each public or public-school library has a library board, with members appointed by the participating municipality or by an association of persons acting as a municipality. The library board oversees the management of the budget allocated by the municipality and ensures that the library facilities are adequate. It also plays a support role by promoting the library in the community and by ensuring that services offered meet the community's needs.

Several times a year, representatives from the public library boards from each region meet in regional forums to discuss common issues. The Regional Directors chair forum meetings. The regional forums elect one representative each to the New Brunswick Public Libraries Board.

Members of the public library boards (trustees) can belong to the New Brunswick Library Trustees Association Inc., an independent organization that promotes public library service in the province and fosters the education and training of library trustees.

The New Brunswick Public Libraries Board consists of five elected representatives, one from each region, plus eight additional members appointed from the public at-large by the Minister responsible for public library service and of the Provincial Librarian, who is a non-voting member. The Board studies issues, makes recommendations to the Minister, and assists the New Brunswick Public Libraries Foundation.

The New Brunswick Public Libraries Foundation, consisting of ten members, conducts fundraising activities and encourages, facilitates and carries out activities to improve funding for collections and services in public libraries.

For further information regarding the New Brunswick public library system or the information contained within this document, please visit the NBPLS web site at http://www.gnb.ca/publiclibraries or address your inquiries to New Brunswick Public Library Service, P.O. Box 6000, Fredericton, N.B., E3B 5H1. Phone: (506) 453-2354. Email: NBPLS-SBPNB@gnb.ca

NEW BRUNSWICK PUBLIC LIBRARY SERVICE

Provincial Office:
P.O. Box 6000
Fredericton, NB E3B 5H1
(506) 453-2354

Provincial Librarian and
Executive Director: Sylvie Nadeau

LIBRARY REGIONS

ALBERT-WESTMORLAND-KENT (A-W-K) Regional Director: Claude Potvin

Regional Office:
644 Main St., Suite 201
Moncton, NB E1C 1E2
(506) 869-6032

CHALEUR Regional Director: Tina Bourgeois

Regional Office:
113A, Roseberry Street
Campbellton, NB E3N 2G6
(506) 789-6599

HAUT-SAINT-JEAN (H-S-J) Regional Director: Johanne Jacob

Regional Office:
540 Principale Street
Saint-Basile, NB E7C 1J5
(506) 263-3426

FUNDY Regional Director: Ian Wilson

Regional Office:
1 Market Square
Saint John, NB E2L 4Z6
(506) 643-7220

YORK Regional Director: Jill Foster

Regional Office:
4 Carleton St.
Fredericton, NB E3B 5P4
(506) 453 5380

Achievements

ACHIEVEMENTS

We are pleased to offer an overview of our achievements for 2007-2008. These achievements are in addition to the many local initiatives such as story hours, guest speakers, author visits, special programs, etc.

Use of Public Libraries and Bookmobiles

- Answered 188,209 requests for information.
- Served 332,202 members of public libraries (45.5% of New Brunswickers).
- Library patrons borrowed or consulted 4,060,833 items through their public library or bookmobiles.
- Library patrons used 326 public access computers 293,333 times.
- 176,141 people took part in 10,645 programs such as story hours, lectures, babies in the library, book clubs and author visits offered in public libraries.
- 9,938 young people read 254,550 books as part of the annual Summer Reading Club.
- 2,701,246 uses were made of NBPLS online services.

Development of Public Library Infrastructure

- Completed community profiles for all public libraries, the five library regions, and the provincial office.

Public Programs and Services

- Launched a genealogy campaign to coincide with the debut of the CBC series "Who Do You Think You Are?"
- Launched a health information campaign to promote access to a newly acquired electronic resource: Cochrane Library.
- Partnered with the New Brunswick Museum for the 2007 edition of the Summer Reading Club. Theme: Devour a Book @ your library.
- Joined Careq, a Quebec-based consortium, to offer Universalis, a world-renowned French-language encyclopedia, online via our Web site to all New Brunswickers.

- Implemented a new Web Safety/Awareness Strategy in public libraries by promoting the use of "Internet 101.ca", a Web site offered by the RCMP, as well as offering Web safety presentations in libraries.

Improvements to Web Services

- Improved NBPLS Web site by providing a searchable interface for the public to find "Activities & Events @ Your Library".

- Installed wireless internet access in several public libraries across the Province.

Provincial Statistics

PROVINCIAL STATISTICS

PROVINCIAL SUMMARY

	2007-2008	2006-2007
Provincial Population[1]	729,997	729,997
Population Served† by All Service Points	550,656	556,476
Percentage of Population Served	75.4%	76.2%
Total Membership†	332,202	314,492
Total Membership as Percentage of Total Population	45.5%	43.1%
Number of Library Regions	5	5
Number of Public Libraries	50	50
Number of Public-School Libraries	11	11
Number of Bookmobiles†	4	4
Number of Bookmobile Stops	189	193
Total Circulation†	2,619,892	2,730,429
Circulation per Membership	7.89	8.68
In-House Use	1,440,941	1,501,736
Usage per Membership†	12.22	13.46
Total Holdings†	1,958,287	1,899,606
Total Holdings per Capita[2]	2.68	2.60
Total Budget Allocation[3] †	$13,354,000.00	$12,753,004.00
Total Budget Allocation per Capita	$18.29	$17.47
Municipal Contribution†	$4,064,484.95	$4,102,680.00
Total School District Contribution†	$608,453.23	$661,467.89
Municipal contribution per capita[3]	$5.28	$5.62
Titles Catalogued - New Materials and Donations	31,869	43,231

1 Population figures based on 2006 Census of Canada.
2 Per capita figures are calculated based on the provincial population.
3 Includes New Brunswick Public Library Service budget, which includes the budget allocated to the provincial office and the five regions. Also includes the provincial estimated revenue from fines in the amount of $240,000, distributed at the beginning of the year among the 5 library regions from the provincial office.
† See Appendix A for definitions.

Provincial Summary

Provincial Programs	2007-2008	2006-2007
Summer Reading Club[1†]		
Children Registered	9,938	9,961
Books Read	254,550	235,440
Hackmatack Program[†]		
Children Registered	767	669
Babies in the Library[†]		
Participants[2]	4,863	1,580

1 Includes figures for the Read to Me pre-school reading program (see Appendix A for definitions).
2 Participants include the babies, their older siblings in attendance as well as their parents or caregivers.
† See Appendix A for definitions.

E-Library Services	2007-2008	2006-2007
Full-Text Periodicals Available Online[1†]	3,073	3,455
Licensed Electronic Reference Tools[†]	7	7
Public Access Computers[†]	326	301
Public Access Computer Use[†]	293,333	214,345
Visits to the NBPLS Website[†]	2,194,417	1,799,120
Online Renewal of Loans[†]	192,834	167,340
Visits to the Virtual Reference Library[†]	352,424	239,501
Visits to the Vision Online Catalog[†]	313,300	323,616
Use of Quaestio Virtual Reference Service[2†]	695	667

1 Available through licensed electronic reference tools.
2 Reflects the number of email exchanges through Quaestio, our email virtual reference service.
† See Appendix A for definitions.

GRANTS† RECEIVED BY NBPLS IN 2007-2008

EMPLOYMENT OF YOUNG GRADUATE $8,000

Funds granted by the Canadian Library Association through the Young Canada Works program to hire a librarian to conduct research in reference services.

FRENCH LANGUAGE PUBLIC LIBRARY COLLECTIONS $40,000

Funds granted by the Regional Development Corporation under the New Brunswick Program on the Provision of Official Language Services for the purchase of collections in French. An equal amount was invested by New Brunswick Public Library Service.

EMPLOYMENT OF YOUNG GRADUATE $10,000

Funds granted by the Association pour l'avancement des sciences et des techniques de la documentation (ASTED) through the Young Canada Works program to hire a librarian to conduct research in public services.

PRIORITY EMPLOYMENT PROJECT 2007[1]

PROGRAM	NUMBER OF STUDENTS	NUMBER OF WEEKS	SALARIES[2]
Summer Reading Club	72	850	$223,391

1 Student positions awarded by the Department of Post-Secondary Education, Training and Labour.

2 Estimated total value of student positions based on the pay rate of $7.25 per hour for 36.25 hours per week.

CONTRIBUTION OF THE NEW BRUNSWICK PUBLIC LIBRARIES FOUNDATION

$53,539.70 The total amount allocated to the library regions for collection development by the New Brunswick Public Libraries Foundation. This amount is not necessarily spent in the same fiscal year.

New Brunswick Public Library Service
Provincial Office Statistics

New Brunswick Public Library Service

Provincial Office

Library Positions[1]	
Professional† - Full-time†	12.00
Professional - Part-time†	0.00
Para-professional† - Full-time	12.00
Total	24.00

Budget[3]	$1,856,260.00

Expenditures	
Salaries & Benefits†	$1,339,405.00
Collection Development[2†]	$169,160.87
Operations†	$646,238.89
Total Expenditures	**$2,154,804.76**

Library Science Professional Collection – Holdings	
Books†	2,311
Periodicals†	63
Sound Recordings†	40
Video Recordings (DVDs and Video Cassettes)†	129
Total Holdings	2,502

Library Science Professional Collection – Circulation	
Holds†	232
Circulation	425
Interlibrary Loans†	18

Technical Services	
Titles Catalogued - New Materials and Donations	31,869

1 Includes permanent positions only. A team of 5 Technical Support Analysts (TSAs) who work in the regions are included in the Provincial Office in the paraprofessional category. Does not include summer students, casuals, etc.

2 This figure includes the annual purchase of licenses that allow access to electronic reference tools in libraries and through the NBPLS website (see page 21). This figure also includes additional money that was allocated to the library regions for collection development during the year, as well as money allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries.

3 The provincial estimated revenue from fines in the amount of $240,000 was distributed at the beginning of the year among the 5 library regions from the provincial office.

† See Appendix A for definitions.

Library Region Statistics

Library Regions

General Information

	A-W-K	CHALEUR	FUNDY[3]	H-S-J	YORK	TOTAL
Service Modes						
Number of Public Libraries	14	11	8	10	7	50
Number of Public-School Libraries	0	0	2	2	7	11
Number of Bookmobiles	1	1	0	1	1	4
Deposits†	320	65	131	147	126	789

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Population						
Population Served	153,502	93,165	116,970	53,675	133,344	550,656
Total Regional Population[1]	199,929	114,478	166,890	91,352	157,348	729,997
Percentage of Population Served	76.8%	81.4%	70.1%	58.8%	84.7%	75.4%

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Library Positions (Library Regions)[2]						
Professional						
Full-time	10.00	11.00	13.00	9.00	15.00	58.00
Part-time	0	0	0	0	0	0
Para-professional						
Full-time	33.00	25.00	24.00	30.00	39.00	151.00
Part-time	5.00	4.00	12.50	4.00	5.00	30.50
Total	48.00	40.00	49.50	43.00	59.00	239.50

1 Based on 2006 Census of Canada.

2 Includes permanent positions only, including bookmobile employees and public-school library employees (50% of the salary cost for public-school library employees is contributed by school districts.) Does not include temporary staff (employees working on projects, summer students, etc.).

3 The name of the Saint John Library Region was changed to the Fundy Library Region in May 2007. This report is presented under the new name.

† See Appendix A for definitions.

FINANCES

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
REVENUE						
Budget Allocation	$2,439,200.00	$2,029,170.00	$2,238,600.00	$2,058,170.00	$2,492,600.00	$11,257,740.00
TOTAL REVENUE	$2,439,200.00	$2,029,170.00	$2,238,600.00	$2,058,170.00	$2,492,600.00	$11,257,740.00

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
EXPENDITURES						
Salaries & Benefits[1]	$2,159,045.93	$1,656,576.71	$2,004,227.08	$1,778,669.70	$2,184,366.59	$9,782,886.01
Collection Development - Total (Regions)[2]	$168,203.94	$235,848.10	$107,672.13	$157,162.50	$165,481.65	$834,368.32
Collection Development - Regular Budget†	$126,440.00	$101,150.00	$85,980.00	$96,095.00	$96,095.00	$505,760.00
Collection Development - Operational & Salary Savings†	$41,763.94	$134,698.10	$21,692.13	$61,067.50	$69,386.65	$328,608.32
Operations	$135,950.31	$141,931.08	$117,656.14	$130,328.36	$150,091.05	$675,956.94
TOTAL EXPENDITURES	$2,463,200.18	$2,034,355.89	$2,229,555.35	$2,066,160.56	$2,499,939.29	$11,293,211.27

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
PARTNERS SPENDING[3]						
Municipal Contribution	$1,012,252.00	$505,165.42	$1,112,946.20	$643,837.93	$790,283.40	$4,064,484.95
School District Contribution - Operations / Collections†	$0	$0	$20,240.45	$37,266.01	$74,130.74	$131,637.20
School District Recoveries†	$0	$0	$105,609.98	$50,160.79	$321,045.26	$476,816.03

1 Salary figures do not include salary costs contributed by school districts (School District Recoveries).
2 Includes collection development expenditures from both the regular budget and from operational & salary savings.
3 Municipal and School District Contributions reflect the partner's spending in their areas of responsibility. The figures are reported as submitted by partners. These contributions are not included in the Total Revenue line.
† See Appendix A for definitions.

EXPENDITURES[2]

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Total Salary Expenditures as Percentage of Total Expenditures	87.7%	81.4%	89.9%	86.1%	87.4%	80.7%
Total Collection Development Expenditures as Percentage of Total Expenditures	6.8%	11.6%	4.8%	7.6%	6.6%	7.4%
Total Collection Development Expenditures Per Capita By Region[†]	$0.84	$2.06	$0.65	$1.72	$1.05	$1.14
Total Operations Expenditures as Percentage of Total Expenditures	5.5%	7.0%	5.3%	6.3%	6.0%	6.0%

1 Total per capita figures are calculated based on the total provincial population. Expenditure per capita figures at the regional level are calculated based on the total population of each region.

2 Expenditure and percentage figures on this page are calculated based on the budget allocated by the Province to the five library regions (see page 31).

COLLECTION DEVELOPMENT

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL	PER CAPITA[1]
Collection Development - Regular Budget	$126,440.00	$101,150.00	$85,980.00	$96,095.00	$96,095.00	$505,760.00	$0.69
Collection Development - Operational & Salary Savings	$41,763.94	$134,698.10	$21,692.13	$61,067.50	$69,386.65	$328,608.32	$0.45
Collection Development - Provincial Office Expenditures[2]	$35,832.18	$33,832.18	$33,432.17	$32,632.17	$33,432.17	$169,160.87	$0.23
Collection Development - Donations & Grants (cash)[3]	$69,667.00	$26,291.71	$46,692.74	$33,623.65	$86,586.99	$262,862.09	$0.36
Collection Development - New Brunswick Public Libraries Foundation Funding Allocation (cash)[4]	$44,239.94	$29,085.83	$43,863.12	$36,751.43	$51,733.65	$205,673.97	$0.28
Provincial Level Grant - Amount	$10,000.00	$8,000.00	$7,600.00	$6,800.00	$7,600.00	$40,000.00	$0.05
Collection Development Contributions from All Sources†	$327,943.06	$333,057.82	$239,260.16	$266,969.75	$344,834.46	$1,512,065.25	$2.07

1 Total per capita figures are calculated based on the total provincial population.

2 This figure includes the annual purchase of licences ($100,984.52) for electronic reference tools available through the NBPLS website. This figure also includes the additional sum of $41,237.84 allocated to the library regions for collection development during the year as well as $22,866.91 allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries. Provincial office expenditures are artificially divided among regions using a standard formula.

3 Includes public donations (cash), donations to the Adopt-A-Book program and grants received by each library region and library.

4 Actual expenditure on collections by the New Brunswick Public Libraries Foundation differs from the amount allocated as not all funds allocated to the region in a fiscal year are spent in the same fiscal year. An important portion of the allocation is based on the wishes of donors.

† See Appendix A for definitions.

COMMUNITY SUPPORT†

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Volunteer Hours	2,187.00	1,235.50	7,712.75	2,873.00	2,885.50	16,893.75
Number of Volunteers	102	122	288	214	186	892
Number of Board Members	100	82	73	97	98	450

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
DONATIONS AND GRANTS[1] - LIBRARY COLLECTIONS						
Cash	$64,321.00	$19,527.60	$31,219.52	$30,853.15	$80,609.61	$226,530.88
Adopt-a-Book Program	$5,346.00	$6,764.11	$2,929.77	$1,270.50	$5,477.38	$21,787.76
Grants	$0	$0	$12,543.45	$1,500.00	$500.00	$14,543.45
Total - Donations - Library Collections	$69,667.00	$26,291.71	$46,692.74	$33,623.65	$86,586.99	$262,862.09

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
OTHER DONATIONS AND GRANTS						
Cash	$2,353.00	$370.72	$101,682.85	$12,433.60	$5,800.00	$122,640.17
In Kind	$2,690.00	$127.45	$115.67	$1,720.00	$0	$4,653.12
Grants	$20,711.00	$477.68	$15,476.00	$20,004.00	$0	$56,668.68
Total - Other Donations	$25,754.00	$975.85	$117,274.52	$34,157.60	$5,800.00	$183,961.97
TOTAL CONTRIBUTIONS	$95,421.00	$27,267.56	$163,967.26	$67,781.25	$92,386.99	$446,824.06

† See Appendix A for definitions.
1 In kind donations of collections at the local level have been removed from this report.

HOLDINGS

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - ENGLISH						
Juvenile	86,445	24,396	105,743	59,705	139,799	416,088
Young Adult	7,143	1,522	10,325	5,010	13,472	37,472
Adult	172,036	49,337	234,648	88,246	234,258	778,525
SUBTOTAL	**265,624**	**75,255**	**350,716**	**152,961**	**387,529**	**1,232,085**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - FRENCH						
Juvenile	94,720	84,759	14,623	59,401	36,728	290,231
Young Adult	6,081	4,448	1,155	1,975	1,544	15,203
Adult	78,057	78,178	16,233	58,354	24,906	255,728
SUBTOTAL	**178,858**	**167,385**	**32,011**	**119,730**	**63,178**	**561,162**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	4,557	1,350	4,433	2,346	1,780	14,466
Books - Other Languages	114	6	2,706	126	5,011	7,963
TOTAL BOOKS	**449,153**	**243,996**	**389,866**	**275,163**	**457,498**	**1,815,676**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
NON-BOOK MATERIALS†						
Periodicals (Titles)	521	281	298	436	467	2,003
Sound Recordings†	8,317	3,368	11,332	11,193	26,770	60,980
Microforms[1†]	1,541	73	434	994	2,067	5,109
Videocassettes[2†]	9,354	3,420	10,296	5,908	12,233	41,211
Talking Books†	445	339	2,010	439	2,581	5,814
DVDs†	2,281	1,178	3,293	4,012	3,886	14,650
Other Materials†	1,299	2,067	2,779	1,628	2,569	10,342
Total Non-Book Materials	23,758	10,726	30,442	24,610	50,573	140,109
TOTAL HOLDINGS	**472,911**	**254,722**	**420,308**	**299,773**	**508,071**	**1,955,785**

1 The number of microforms includes the number of catalogued microfiche and microfilm.
2 As of 2006, video recordings in VHS are labeled as video cassettes.
† See Appendix A for definitions.

MEMBERSHIP

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
MEMBERSHIP						
Juvenile	17,415	12,649	17,928	12,203	16,578	76,773
Adult	59,788	34,479	64,532	34,436	62,194	255,429
TOTAL	**77,203**	**47,128**	**82,460**	**46,639**	**78,772**	**332,202**

CIRCULATION

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - ENGLISH						
Juvenile	92,031	22,906	138,709	60,124	179,032	492,802
Young Adult	8,258	2,389	13,093	4,831	16,560	45,131
Adult	167,253	58,783	296,412	127,433	317,368	967,249
SUBTOTAL	**267,542**	**84,078**	**448,214**	**192,388**	**512,960**	**1,505,182**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - FRENCH						
Juvenile	162,117	124,561	20,680	119,681	66,765	493,804
Young Adult	4,420	5,092	751	3,723	1,865	15,851
Adult	39,253	90,309	6,915	60,039	9,469	205,985
SUBTOTAL	**205,790**	**219,962**	**28,346**	**183,443**	**78,099**	**715,640**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	463	267	156	448	456	1,790
Books - Other Languages	93	16	1,374	75	1,264	2,822
TOTAL BOOKS	473,888	304,323	478,090	376,354	592,779	2,225,434

CIRCULATION CONT'D

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
NON-BOOK MATERIALS						
Periodicals	16,337	8,966	17,740	14,319	34,439	91,801
Sound Recordings	7,794	3,698	19,931	10,929	43,210	85,562
Talking Books	139	48	957	10	5,959	7,113
Video Cassettes	14,885	7,355	20,561	13,206	34,425	90,432
DVDs	18,775	5,923	21,219	25,193	33,352	104,462
Other Materials	1,865	4,137	3,414	1,825	3,847	15,088
Total Non-Book Materials	59,795	30,127	83,822	65,482	155,232	394,458
TOTAL CIRCULATION	533,683	334,450	561,912	441,836	748,011	2,619,892

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
CIRCULATION PER						
Membership	6.91	7.10	6.81	9.47	9.50	7.89
Item	1.13	1.31	1.34	1.47	1.47	1.34
Book	1.06	1.25	1.23	1.37	1.30	1.22

SERVICES

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
INTERLIBRARY LOANS - BORROWED						
Within New Brunswick	269	78	322	72	43	784
Outside New Brunswick	240	411	513	214	137	1,515
Outside Canada	0	0	0	0	0	0
TOTAL	**509**	**489**	**835**	**286**	**180**	**2,299**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
INTERLIBRARY LOANS - LOANED						
Within New Brunswick	2	0	2	5	7	16
Outside New Brunswick	156	13	188	15	83	455
Outside Canada	0	0	0	0	0	0
TOTAL	**158**	**13**	**190**	**20**	**90**	**471**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
HOLDS AND REFERENCE QUESTIONS						
Holds†	34,415	22,278	30,947	36,974	39,579	164,193
Reference Questions†	28,157	23,151	53,276	31,076	52,549	188,209

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
VISITS†						
Number of Visits	142	298	1,349	415	1,501	3,705
Number of Participants	1,718	2,962	23,180	9,362	30,411	67,633

† See Appendix A for definitions.

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
PROGRAMS† (JUVENILE)						
Number of Programs	1,393	1,312	2,856	1,167	2,022	8,750
Number of Participants	19,487	17,827	50,433	24,454	35,789	147,990
PROGRAMS (YOUNG ADULT)						
Number of Programs	36	24	46	42	123	271
Number of Participants	422	261	606	766	1,898	3,953
PROGRAMS (ADULT)						
Number of Programs	176	339	477	344	288	1,624
Number of Participants	2,033	6,615	3,740	6,840	4,970	24,198
TOTAL PROGRAMS	**1,605**	**1,675**	**3,379**	**1,553**	**2,433**	**10,645**
TOTAL PARTICIPANTS	**21,942**	**24,703**	**54,779**	**32,060**	**42,657**	**176,141**

† See Appendix A for definitions.

Bookmobile Statistics

BOOKMOBILES

REGION	EMPLOYEE IN CHARGE
A-W-K	Imelda Collette
Chaleur	Darlene MacLean
H-S-J	Patrick Provencher (acting)
York	Maria Whitlock

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
NUMBER OF STOPS	40	40	59	50	189

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
MEMBERSHIP					
Juvenile	540	196	684	179	1,599
Adult	1,254	744	1,254	984	4,236
TOTAL MEMBERSHIP	**1,794**	**940**	**1,938**	**1,163**	**5,835**

HOLDINGS

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - ENGLISH					
Juvenile	4,778	2,070	1,351	5,893	14,092
Young Adult	312	83	104	291	790
Adult	7,747	3,175	2,819	12,676	26,417
Subtotal	**12,837**	**5,328**	**4,274**	**18,860**	**41,299**

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - FRENCH					
Juvenile	9,233	4,766	6,233	9	20,241
Young Adult	500	182	140	0	822
Adult	4,991	3,268	4,347	15	12,621
Subtotal	**14,724**	**8,216**	**10,720**	**24**	**33,684**

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
Books - Bilingual	65	26	59	32	182
Books - Other Languages	6	0	4	3	13
TOTAL BOOKS	27,632	13,570	15,057	18,919	75,178
Total Non-Book Materials	300	238	2,091	610	3,239
TOTAL HOLDINGS	27,932	13,808	17,148	19,529	78,417

CIRCULATION

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - ENGLISH					
Juvenile	1,603	374	590	6,950	9,517
Young Adult	139	5	76	363	583
Adult	6,190	1,400	4,583	27,711	39,884
Subtotal	**7,932**	**1,779**	**5,249**	**35,024**	**49,984**

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - FRENCH					
Juvenile	7,674	1,978	8,481	45	18,178
Young Adult	229	53	590	0	872
Adult	2,725	1,947	7,070	70	11,812
Subtotal	**10,628**	**3,978**	**16,141**	**115**	**30,862**

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
Books - Bilingual	11	9	16	40	76
Books - Other Languages	0	1	5	0	6
TOTAL BOOKS	18,571	5,767	21,411	35,179	80,928
Total Non-Book Materials	1,153	259	3,544	6,807	11,763
TOTAL CIRCULATION	19,724	6,026	24,955	41,986	92,691

Public Library Statistics

Public Libraries

Albert-Westmorland-Kent Library Region

Location	Name	Employee in Charge
Bouctouche	Gérald Leblanc Public Library	Michelle-Ann Goguen
Dieppe	Dieppe Public Library	Emanuela Chiriac
Dorchester	Dorchester Public Library	Krista Johansen
Hillsborough	Hillsborough Public Library	Barb Alcorn
Memramcook	Memramcook Public Library	Jocelyne LeBlanc
Moncton	Moncton Public Library	Chantale Bellemare
Petitcodiac	Petitcodiac Public Library	Cathy MacDonald
Port Elgin	Port Elgin Public Library	Kathleen Grigg
Richibucto	Richibucto Public Library	Alice Caissie
Riverview	Riverview Public Library	Lynn Cormier
Sackville	Sackville Public Library	Allan Alward
Saint-Antoine	Saint-Antoine Public Library	Paulette Léger
Salisbury	Salisbury Public Library	Margaret Crosthwaite
Shediac	Shediac Public Library	Gabrielle LeBlanc

Chaleur Library Region

Location	Name	Employee in Charge
Atholville	Atholville Public Library	Nicole Richard
Bas-Caraquet	Bas-Caraquet Public Library	Marcel David
Bathurst	Bibliothèque publique Smurfit-Stone	Mélanie Raymond
Beresford	Mgr-Robichaud Public Library	Isabelle Poirier
Campbellton	Bibliothèque du centenaire de Campbellton	Jocelyn Paquette
Caraquet	Mgr-Paquet Public Library	Carole Hébert
Dalhousie	Dalhousie Centennial Library	Sandra Babin
Lamèque	Lamèque Public Library	Jeanne-Mance Noël
Petit-Rocher	Petit-Rocher Public Library	Sonia Frenette
Shippagan	Shippagan Public Library	Pauline Godin
Tracadie-Sheila	Bibliothèque publique de Tracadie-Sheila	Tina Bourgeois (acting)

FUNDY LIBRARY REGION

LOCATION	NAME	EMPLOYEE IN CHARGE
Campobello	Campobello Public Library	Stephanie Milbury
Grand Manan*	Grand Manan Library	Kendra Neves
Kennebecasis	Kennebecasis Public Library	Leslye McVicar
Saint John*	Le Cormoran Library	Mireille Mercure
Saint John	Saint John Free Public Library	Joann Hamilton-Barry
Saint John	Saint John Free Public Library East Branch	Emily King
Saint John	Saint John Free Public Library West Branch	Robin Sexton-Mayes
St. Andrews	Ross Memorial Library	Lesley Wells
St. Stephen	St. Croix Public Library	Elva Hatt
Sussex	Sussex Regional Library	Fennella Brewer

HAUT-SAINT-JEAN LIBRARY REGION

LOCATION	NAME	EMPLOYEE IN CHARGE
Edmundston	Mgr. W.J. Conway Public Library	Robert Daigle
Florenceville	Andrew and Laura McCain Public Library	Julie Craig
Grand Falls	Grand Falls Public Library	Émilie Lefrançois
Hartland	Dr. Walter Chestnut Public Library	Jean Haywood
Kedgwick	Kedgwick Public Library	Mariette St-Pierre
Nackawic*	Nackawic Public-School Library	Paulette Tonner
Perth-Andover	Perth-Andover Public Library	Tammie Wright
Plaster Rock*	Plaster Rock Public-School Library	Carolyn Knowlton
Saint-François	Mgr. Plourde Public Library	Bertin Nadeau
Saint-Léonard	Dr. Lorne J. Violette Public Library	Nathalie Nadeau-Plourde
Saint-Quentin	La Moisson Public Library	Hélène DuRepos Thériault
Woodstock	L.P. Fisher Public Library	Jonathan Tait

* Public-School Library

YORK LIBRARY REGION

LOCATION	NAME	EMPLOYEE IN CHARGE
Boiestown*	Boiestown Community-School Library	Gail Ross
Chipman	Chipman Public Library	Krista Blyth
Doaktown*	Doaktown Community-School Library	Belva Brown
Fredericton*	Dr. Marguerite Michaud Library	Françoise Caron
Fredericton	Fredericton Public Library	Brian Steeves
Fredericton*	Nashwaaksis Public School Library	Denise Corey-Fancy
Harvey*	Harvey Community Library	Joanne Cole
McAdam	McAdam Public Library	Anthony Dickinson
Minto	Minto Public Library	Mary Lambropoulos
Miramichi	Chatham Public Library	Young Lark Jin
Miramichi*	Médiathèque Père Louis Lamontagne	Geneviève Thériault
Miramichi	Newcastle Public Library	Catherine Reid
Oromocto	Oromocto Public Library	Muriel M. Morton
Stanley*	Stanley Community Library	Bill Mitchell (Acting)

* Public-School Library

Albert-Westmorland-Kent Library Region

	Population Served	Size[1]	Hours Open per Week	Number of Employees[2]	Holdings	Memberships
Bouctouche	2,383	167.00	32.00	1.50	12,637	1,803
Dieppe	18,565	800.00	31.00	3.00	25,794	4,619
Dorchester	1,119	135.00	12.00	0.50	8,875	261
Hillsborough	1,292	42.00	30.00	1.00	6,556	910
Memramcook	4,638	325.00	28.50	1.00	14,687	1,344
Moncton	64,128	3,344.00	50.50	16.00	164,501	43,354
Petitcodiac	1,368	150.00	30.00	1.00	11,713	1,330
Port Elgin	451	52.00	22.00	1.00	9,159	731
Richibucto	1,290	223.00	29.00	1.00	17,645	2,530
Riverview	17,832	353.00	44.50	3.00	34,475	6,262
Sackville	5,411	427.00	31.00	1.00	21,748	2,679
Saint-Antoine	1,546	250.00	34.00	2.00	19,224	1,896
Salisbury	2,036	169.00	31.00	1.00	13,661	1,973
Shediac	5,497	303.00	34.00	3.00	43,994	5,703

Chaleur Library Region

	Population Served	Size[1]	Hours Open per Week	Number of Employees[2]	Holdings	Memberships
Atholville	1,317	385.00	32.50	1.00	13,203	1,288
Bas-Caraquet	1,471	125.00	32.50	1.50	16,463	1,089
Bathurst	12,714	867.00	41.00	4.00	37,237	9,874
Beresford	4,264	274.00	32.50	2.00	19,224	3,796
Campbellton	7,384	719.00	40.00	8.50	41,905	8,503
Caraquet	4,156	348.00	32.50	2.00	19,423	3,814
Dalhousie	3,676	719.00	32.50	2.50	29,064	4,380
Lamèque	1,422	324.00	32.50	1.50	12,194	2,044
Petit-Rocher	1,949	212.00	32.50	2.00	14,488	2,769
Shippagan	2,754	138.00	32.50	2.00	13,526	2,575
Tracadie-Sheila	4,474	278.00	32.00	2.00	19,233	6,050

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.

Albert-Westmorland-Kent Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Bouctouche	4,129	9,882	685	14,696	8.15
Dieppe	6,549	37,880	3,695	48,124	10.42
Dorchester	738	14	333	1,085	4.16
Hillsborough	9,862	46	742	10,650	11.70
Memramcook	1,854	8,508	703	11,065	8.23
Moncton	118,349	69,331	33,810	221,490	5.11
Petitcodiac	9,440	91	526	10,057	7.56
Port Elgin	3,875	78	484	4,437	6.07
Richibucto	10,195	9,159	1,475	20,829	8.23
Riverview	46,639	1,259	6,715	54,613	8.72
Sackville	9,599	368	1,284	11,251	4.20
Saint-Antoine	4,037	19,637	1,259	24,933	13.15
Salisbury	10,529	405	1,287	12,221	6.19
Shediac	23,399	38,340	5,934	67,673	11.87

Chaleur Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Atholville	2,155	7,049	828	10,032	7.79
Bas-Caraquet	723	12,301	3,584	16,608	15.25
Bathurst	35,236	30,177	6,153	71,566	7.25
Beresford	2,516	29,457	2,417	34,390	9.06
Campbellton	23,078	20,504	6,807	50,389	5.93
Caraquet	348	19,818	1,883	22,049	5.78
Dalhousie	15,043	11,982	2,074	29,099	6.64
Lamèque	299	12,710	852	13,861	6.78
Petit-Rocher	1,081	21,280	1,736	24,097	8.70
Shippagan	265	13,400	2,314	15,979	6.21
Tracadie-Sheila	1,530	37,148	1,406	40,084	6.63

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

Fundy Library Region

	Population Served	Size[1]	Hours Open per Week	Number of Employees[2]	Holdings	Memberships
Campobello	1,056	89.00	15.00	0.50	8,787	646
Grand Manan	2,460	320.00	42.50	2.00	21,576	1,895
Kennebecasis[3]	27,226	733.00	49.50	5.00	42,998	15,065
Le Cormoran	68,043	560.00	45.00	2.00	28,060	1,627
Saint John	68,043	4,552.00	52.00	16.50	167,023	27,285
East Branch	68,043	424.00	47.00	3.50	32,675	8,926
West Branch	68,043	327.00	47.00	3.50	28,486	10,874
St. Andrews	1,798	492.00	35.00	1.50	21,854	2,330
St. Stephen	4,780	403.00	37.00	2.00	27,978	5,478
Sussex[3]	11,607	720.00	37.00	3.00	39,801	8,331

Haut-Saint-Jean Library Region

	Population Served	Size[1]	Hours Open per Week	Number of Employees[2]	Holdings	Memberships
Edmundston	16,643	1,654.00	39.50	9.50	49,478	10,153
Florenceville	860	394.00	35.00	2.00	24,248	4,721
Grand Falls	5,650	479.00	35.00	2.00	26,502	5,500
Hartland	947	340.00	35.50	2.00	16,643	2,561
Kedgwick	1,146	297.00	30.00	2.00	11,366	1,569
Nackawic	977	210.00	35.00	1.50	16,972	2,114
Perth-Andover	1,797	345.00	31.00	1.50	23,094	3,160
Plaster Rock	1,150	266.00	35.00	1.50	16,559	1,845
Saint-François[3]	1,339	483.00	30.00	2.00	14,227	1,362
Saint-Léonard	1,352	315.00	33.50	2.00	20,842	1,807
Saint-Quentin	2,250	465.00	33.00	2.00	19,403	2,338
Woodstock	5,113	546.00	45.00	4.00	34,557	7,562

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.
3 Population served represents the combined population of partner communities.

Fundy Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Campobello	3,173	8	880	4,061	6.29
Grand Manan	24,123	85	3,648	27,856	14.70
Kennebecasis	99,489	3,049	13,148	115,686	7.68
Le Cormoran	697	21,589	2,416	24,702	15.18
Saint John	88,806	1,577	27,599	117,982	4.32
East Branch	56,378	376	10,336	67,090	7.52
West Branch	79,295	497	5,921	85,713	7.88
St. Andrews	19,054	175	8,355	27,584	11.84
St. Stephen	28,719	212	5,067	33,998	6.21
Sussex	47,900	737	5,897	54,534	6.55

Haut-Saint-Jean Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Edmundston	13,044	53,921	8,558	75,523	7.44
Florenceville	31,747	215	6,594	38,556	8.17
Grand Falls	11,640	21,915	5,020	38,575	7.01
Hartland	18,548	114	5,475	24,137	9.42
Kedgwick	438	20,122	2,832	23,392	14.91
Nackawic	10,255	429	3,360	14,044	6.64
Perth-Andover	21,540	206	4,211	25,957	8.21
Plaster Rock	14,353	46	2,266	16,665	9.03
Saint-François	631	17,421	2,925	20,977	15.40
Saint-Léonard	4,719	17,645	2,531	24,895	13.78
Saint-Quentin	902	33,815	3,344	38,061	16.28
Woodstock	59,077	1,081	13,894	74,052	9.79

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

YORK LIBRARY REGION

	POPULATION SERVED	SIZE[1]	HOURS OPEN PER WEEK	NUMBER OF EMPLOYEES[2]	HOLDINGS	MEMBERSHIPS
Boiestown[3]	2,414	168.58	35.00	2.00	15,317	1,230
Chatham	18,129	598.00	35.00	2.00	24,562	5,066
Chipman	1,291	225.00	30.00	1.50	17,606	1,543
Doaktown	888	150.10	35.00	2.00	22,517	1,467
Dr. M. Michaud	50,535	406.62	50.00	3.00	37,998	4,172
Fredericton	50,535	1,980.00	50.00	18.50	148,750	34,541
Harvey	352	112.50	30.25	1.00	17,067	1,439
McAdam	1,404	151.02	36.25	1.50	10,571	915
Minto	2,681	268.00	30.00	1.50	12,844	1,760
Nashwaaksis	50,535	675.00	50.00	4.00	35,226	5,600
Newcastle	18,129	936.00	35.00	2.00	37,904	7,646
Oromocto	8,402	650.00	51.00	5.00	71,486	10,133
Père Louis Lamontagne	18,129	340.00	35.00	2.00	20,103	991
Stanley	433	198.00	29.00	1.00	15,275	1,101

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.
3 The Rural Community of Upper Miramichi was incorporated March 17, 2008, amalgamating several small communities that had previously been part of the Local Service District (LSD) of Upper Miramichi.

York Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Boiestown	12,516	64	1,453	14,033	11.41
Chatham	32,776	183	8,647	41,606	8.21
Chipman	13,102	79	1,828	15,009	9.73
Doaktown	15,832	19	5,808	21,659	14.76
Dr. M. Michaud	1,934	49,462	13,676	65,072	15.60
Fredericton	222,947	5,109	88,258	316,314	9.16
Harvey	17,095	771	3,940	21,806	15.15
McAdam	5,482	3	835	6,320	6.91
Minto	8,807	118	710	9,635	5.47
Nashwaaksis	38,365	2,078	6,065	46,508	8.31
Newcastle	42,569	135	5,283	47,987	6.28
Oromocto	54,139	3,455	8,533	66,127	6.53
Père Louis Lamontagne	266	16,488	3,571	20,325	20.51
Stanley	11,954	20	1,340	13,314	12.09

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

MUNICIPAL FUNDING[1]

ALBERT-WESTMORLAND-KENT LIBRARY REGION

	SIZE[2]	MUNICIPAL CONTRIBUTION[3] Capital[5†]	MUNICIPAL CONTRIBUTION[3] Operations	TOTAL	POPULATION SERVED	MUNICIPAL CONTRIBUTION PER CAPITA[4]
Bouctouche	167.00	$1,573.00	$12,951.00	$14,524.00	2,383	$6.09
Dieppe	800.00	$0	$14,590.00	$14,590.00	18,565	$0.79
Dorchester	135.00	$0	$6,507.00	$6,507.00	1,119	$5.82
Hillsborough	42.00	$0	$8,037.00	$8,037.00	1,292	$6.22
Memramcook	325.00	$1,730.00	$44,611.00	$46,341.00	4,638	$9.99
Moncton	3,344.00	$21,113.00	$653,070.00	$674,183.00	64,128	$10.51
Petitcodiac	150.00	$0	$16,083.00	$16,083.00	1,368	$11.76
Port Elgin	52.00	$799.00	$6,326.00	$7,125.00	451	$15.80
Richibucto	223.00	$8,500.00	$14,654.00	$23,154.00	1,290	$17.95
Riverview	353.00	$0	$18,655.00	$18,655.00	17,832	$1.05
Sackville	427.00	$0	$29,880.00	$29,880.00	5,411	$5.52
Saint-Antoine	250.00	$0	$23,000.00	$23,000.00	1,546	$14.88
Salisbury	169.00	$0	$29,223.00	$29,223.00	2,036	$14.35
Shediac	303.00	$2,000.00	$98,950.00	$100,950.00	5,497	$18.36

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons and, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Square Meters.

3 Figures reported as submitted by partners.

4 Contribution per capita of municipalities is based on the municipal population as published in the 2006 Census of Canada.

5 Please see Appendix B for more details on capital expenditures.

† See Appendix A for definitions.

MUNICIPAL FUNDING[1]

CHALEUR LIBRARY REGION

	SIZE[2]	MUNICIPAL CONTRIBUTION[3] Capital[5 †]	MUNICIPAL CONTRIBUTION[3] Operations	TOTAL	POPULATION SERVED	MUNICIPAL CONTRIBUTION PER CAPITA[4]
Atholville	385.00	$1,046.79	$64,042.45	$65,089.24	1,317	$49.42
Bas-Caraquet	125.00	$0	$26,359.75	$26,359.75	1,471	$17.92
Bathurst	867.00	$0	$58,490.28	$58,490.28	12,714	$4.60
Beresford	274.00	$0	$35,795.09	$35,795.09	4,264	$8.39
Campbellton	719.00	$0	$97,500.00	$97,500.00	7,384	$13.20
Caraquet	348.00	$0	$40,329.06	$40,329.06	4,156	$9.70
Dalhousie	719.00	$18,000.00	$32,990.00	$50,990.00	3,676	$13.87
Lamèque	324.00	$0	$25,680.00	$25,680.00	1,422	$18.06
Petit-Rocher	212.00	$0	$30,004.00	$30,004.00	1,949	$15.39
Shippagan	138.00	$0	$23,078.00	$23,078.00	2,754	$8.38
Tracadie-Sheila	278.00	$0	$51,850.00	$51,850.00	4,474	$11.59

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons and, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Square Meters.

3 Figures reported as submitted by partners.

4 Contribution per capita of municipalities is based on the municipal population as published in the 2006 Census of Canada.

5 Please see Appendix B for more details on capital expenditures.

Municipal and School District Funding[1]

Fundy Library Region

	Size[2]	Municipal Contribution[3] Capital[5†]	Municipal Contribution[3] Operations	School District Contributions[3] Operations / Collections	School District Contributions[3] Salaries
Campobello	89.00	$0	$15,549.86	$0	$0
Grand Manan	320.00	$1,119.18	$24,651.60	$15,115.45	$43,523.86
Kennebecasis	733.00	$5,682.00	$108,583.00	$0	$0
Le Cormoran[7]	560.00	$20,595.00	$12,448.00	$5,125.00	$62,086.12
Saint John[6]	4,552.00	$51,715.00	$646,281.00	$0	$0
St. Andrews	492.00	$9,327.00	$42,810.00	$0	$0
St. Stephen	403.00	$0	$50,403.88	$0	$0
Sussex[8]	720.00	$4,770.00	$119,100.68	$0	$0

Haut-Saint-Jean Library Region

	Size[2]	Municipal Contribution[3] Capital[5†]	Municipal Contribution[3] Operations	School District Contributions[3] Operations / Collections	School District Contributions[3] Salaries
Edmundston	1,654.00	$99,517.00	$142,678.00	$0	$0
Florenceville	394.00	$7,252.62	$43,110.08	$0	$0
Grand Falls	479.00	$3,651.05	$38,550.60	$0	$0
Hartland	340.00	$3,300.00	$28,700.00	$0	$0
Kedgwick	297.00	$9,220.00	$20,355.00	$0	$0
Nackawic[4]	210.00	$2,975.63	$2,240.00	$11,067.54	$17,704.19
Perth-Andover	345.00	$8,236.91	$25,028.16	$0	$0
Plaster Rock	266.00	$0	$5,700.00	$26,198.47	$32,456.60
Saint-François	483.00	$0	$78,870.00	$0	$0
Saint-Léonard	315.00	$1,200.00	$24,700.00	$0	$0
Saint-Quentin	465.00	$0	$48,388.88	$0	$0
Woodstock	546.00	$9,038.00	$41,126.00	$0	$0

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons and, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.
2 Square Meters.
3 Figures reported as submitted by partners.
4 The municipality of Nackawic pays 50% of the school district salary costs (25% of the total salary costs). This figure is included in the figures reported by the school district.
5 Please see Appendix B for more details on capital expenditures.
6 Multi-branch library funded by the same municipality.
7 Public-school library in a community centre; municipal contribution is from the community centre.
8 Municipal contribution is from the Town of Sussex ($92,825.00), and the Village of Sussex Corner and the LSDs of Sussex and Studholm ($31,045.68). The per capita contribution for the population of the town of Sussex made by the town is $21.89 per capita.

Municipal and School District Funding[1]

Fundy Library Region

	Total[2]	Population Served	Municipal Contribution per Capita[3]	School District Contribution per Capita[4]	Total Partner Contributions per Capita
Campobello	$15,549.86	1,056	$14.73	$0	$14.73
Grand Manan	$84,410.09	2,460	$10.48	$23.84	$34.31
Kennebecasis	$114,265.00	27,226	$4.20	$0	$4.20
Le Cormoran	$100,254.12	68,043	$0.49	$0.99	$1.47
Saint John	$697,996.00	68,043	$10.26	$0	$10.26
St. Andrews	$52,137.00	1,798	$29.00	$0	$29.00
St. Stephen	$50,403.88	4,780	$10.54	$0	$10.54
Sussex	$123,870.68	11,607	$10.67	$0	$10.67

Haut-Saint-Jean Library Region

	Total[2]	Population Served	Municipal Contribution per Capita[3]	School District Contribution per Capita[4]	Total Partner Contributions per Capita
Edmundston	$242,195.00	16,643	$14.55	$0	$14.55
Florenceville	$50,362.70	860	$58.56	$0	$58.56
Grand Falls	$42,201.65	5,650	$7.47	$0	$7.47
Hartland	$32,000.00	947	$33.79	$0	$33.79
Kedgwick	$29,575.00	1,146	$25.81	$0	$25.81
Nackawic[4]	$33,987.36	977	$5.34	$29.45	$34.79
Perth-Andover	$33,265.07	1,797	$18.51	$0	$18.51
Plaster Rock	$64,355.07	1,150	$4.96	$51.00	$55.96
Saint-François	$78,870.00	1,339	$58.90	$0	$58.90
Saint-Léonard	$25,900.00	1,352	$19.16	$0	$19.16
Saint-Quentin	$48,388.88	2,250	$21.51	$0	$21.51
Woodstock	$50,164.00	5,113	$9.81	$0	$9.81

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons and, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Municipal contribution plus school district contribution.

3 Contribution per capita of municipalities is based on the municipal population as published in the 2006 Census of Canada.

4 School district contribution per capita is based on the municipal population.

MUNICIPAL AND SCHOOL DISTRICT FUNDING[1]

YORK LIBRARY REGION

	SIZE[2]	MUNICIPAL CONTRIBUTION[3] Capital[5]	MUNICIPAL CONTRIBUTION[3] Operations	SCHOOL DISTRICT CONTRIBUTIONS[3] Operations / Collections	SCHOOL DISTRICT CONTRIBUTIONS[3] Salaries
Boiestown[4]	168.58	$0	$0	$4,893.34	$46,817.67
Chatham[7]	598.00	$3,305.00	$39,201.09	$0	$0.00
Chipman	225.00	$200.00	$28,675.00	$0	$0.00
Doaktown	150.10	$0	$13,000.00	$7,401.49	$47,353.36
Dr. M. Michaud[6]	406.62	$27,009.00	$13,620.00	$8,961.00	$64,864.13
Fredericton[8]	1,980.00	$53,077.00	$343,152.00	$0	$0.00
Harvey	112.50	$0	$2,190.74	$6,664.22	$26,134.06
McAdam	151.02	$0	$6,057.19	$0	$0.00
Minto	268.00	$420.00	$24,172.18	$0	$0.00
Nashwaaksis[8]	675.00	$1,396.00	$9,689.00	$39,317.28	$77,906.29
Newcastle[7]	936.00	$0	$112,055.00	$0	$0.00
Oromocto	650.00	$0	$73,770.57	$0	$0.00
Père Louis Lamontagne[6]	340.00	$5,255.70	$29,037.93	$1,968.00	$39,819.80
Stanley	198.00	$0.00	$5,000.00	$4,925.41	$18,149.95

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons and, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.
2 Square Meters.
3 Figures reported as submitted by partners.
4 The Rural Community of Upper Miramichi was incorporated March 17, 2008, amalgamating several small communities that had previously been part of the Local Service District (LSD) of Upper Miramichi.
5 See Appendix B for more details on capital expenditures.
6 Public-school library in a community centre; municipal contribution is from the community centre.
7 The Chatham and Newcastle public libraries are both funded by the City of Miramichi.
8 The Nashwaaksis and Fredericton libraries are both funded by the City of Fredericton.

MUNICIPAL AND SCHOOL DISTRICT FUNDING[1]

YORK LIBRARY REGION

	TOTAL[2]	POPULATION SERVED	MUNICIPAL CONTRIBUTION PER CAPITA[3]	SCHOOL DISTRICT CONTRIBUTION PER CAPITA[4]	TOTAL PARTNER CONTRIBUTIONS PER CAPITA
Boiestown[5]	$51,711.01	2,414	$0	$21.42	$21.42
Chatham	$42,506.09	18,129	$2.34	$0	$2.34
Chipman	$28,875.00	1,291	$22.37	$0	$22.37
Doaktown	$67,754.85	888	$14.64	$61.66	$76.30
Dr. M. Michaud	$114,454.13	50,535	$0.80	$1.46	$2.26
Fredericton	$396,229.00	50,535	$7.84	$0	$7.84
Harvey	$34,989.02	352	$6.22	$93.18	$99.40
McAdam	$6,057.19	1,404	$4.31	$0	$4.31
Minto	$24,592.18	2,681	$9.17	$0	$9.17
Nashwaaksis	$128,308.57	50,535	$0.22	$2.32	$2.54
Newcastle	$112,055.00	18,129	$6.18	$0	$6.18
Oromocto	$73,770.57	8,402	$8.78	$0	$8.78
Père Louis Lamontagne	$76,081.43	18,129	$1.89	$2.31	$4.20
Stanley	$28,075.36	433	$11.55	$53.29	$64.84

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons and, in the case of public-school libraries, school districts. These percentages are based on the provincial total vary across libraries.

2 Municipal contribution plus school district contribution.

3 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

4 School district contribution per capita is based on the municipal population.

5 The Rural Community of Upper Miramichi was incorporated March 17, 2008, amalgamating several small communities that had previously been part of the Local Service District (LSD) of Upper Miramichi.

APPENDIX A – DEFINITIONS

E-LIBRARY SERVICES

Full Text Periodicals Available Online: number of periodicals for which the full-text of the articles can be consulted via electronic reference tools.

Licensed Electronic Reference Tools: licenses negotiated with vendors to provide access to electronic reference tools. Also known as Electronic Resources.

Online Renewal of Loans: renewals of loaned materials made by patrons using the Vision catalogue on the Internet.

Public Access Computer Use: number of people who registered to use public access computers in public libraries. Numbers compiled from the sign-up sheets used by libraries.

Public Access Computers: computers available for public use for Internet access, office applications (e.g. word processing), educational software, etc.

Quaestio: NBPLS' virtual reference service where reference questions can be sent and answered by email.

Visits to the NBPLS Website: number of times that the NBPLS website was loaded by an Internet browser.

Visits to the Virtual Reference Library: number of times that the Virtual Reference Library was loaded by an Internet browser.

Visits to the Vision Online Catalog: number of sessions initiated by patrons on the online catalog.

FINANCES

Adopt-a-Book: a program designed to improve collection building in public libraries by offering a direct way for patrons to buy library materials for their library or bookmobile.

Budget Allocation: all funding awarded by the Province to the public library system. Includes the estimated annual revenue from fines.

Capital: municipal spending for the purchase of land, building construction or renovation, furniture, or equipment.

Collection Development: expenditure for the purchase of library materials.

Collection Development Contributions from All Sources: expenditure for the purchase of library materials from all sources, which includes funds from: regular budget, operational and salary savings, donations and grants, and the contributions of the New Brunswick Public Libraries Foundation. Also includes the provincial office contribution through the purchase of electronic resources, materials purchased for the professional collection, books purchased for the Hackmatack program, gifts of library materials presented to commemorate library anniversaries, and any additional funds allocated during the year.

Collection Development - Operational & Salary Savings: funds from salary savings from vacant positions and from savings on operational costs that are invested in collection development by the regional offices.

Collection Development - Regular Budget: funds allocated to the library regions at the beginning of the fiscal year from the provincial budget for the purchase of materials for public libraries and bookmobiles.

Community Support: expressed in contributions of time, money and materials to public libraries. Includes money donated for newspaper and periodical subscriptions.

Fees, Other: revenue received through fees for lost materials, issuing temporary cards, the sale of used books, etc.

Fines: revenue received from overdue fines.

Grants: funds awarded by outside agencies.

In Kind Donations (collections): primarily includes donated books and other library materials added to public library collections and calculated at the rate of $15 per item.

In Kind Donations (other): includes donated items other than books and library materials that are valued by purchase receipt or appraised value. Example: furniture, work of art, etc.

Municipal Contribution: total money spent by municipalities to cover their areas of responsibility and other expenses. Municipal funding is subdivided into operations and capital expenditure.

Operations/Collections: money spent by school districts in the operation of public-school libraries other than for reimbursed salaries. Includes improvements to the facility and excludes the cost of textbooks for the school.

Operations (Municipal): municipal spending for rent, heat, electricity, equipment contracts or rental, maintenance, cleaning, snow removal, repairs, mortgage payments and insurance.

Operations (Provincial): provincial expenditure for day-to-day operation of the public library system such as office supplies, automation, equipment and travel.

Salaries and Benefits: provincial expenditure for staff salaries and benefits.

School District Contribution: combined total of the salary and benefits costs (see School District Recoveries) and spending for operations and collections as defined in public-school library partnerships.

School District Recoveries: reimbursement to the regional offices of 50% of the costs of salaries and benefits incurred in the operation of public-school libraries.

HOLDINGS

Books: refers to book format only.

DVDs: movies or sound recordings in digital format that are stored on a disc.

Holdings: all materials available in public libraries and bookmobiles in New Brunswick.

Microforms: materials on microfiche and microfilm.

Non-Book Materials: includes all materials available in formats other than the book.

Other Materials: includes, among other things, kits, vertical files, and public use software.

Periodicals: magazines, newspapers and other publications issued in installments. Reported as the number of individual subscriptions.

Sound Recordings: audio materials for use by the general public. (example: cassettes, compact discs, etc.)

Talking Books: audio collections restricted for the use of people with print disabilities.

Video Cassettes: materials on videocassette.

PROGRAMS

Babies in the Library: a provincial program for babies from birth to 18 months. Caregivers and babies share books, movement, songs, action rhymes and more.

Hackmatack Program: a literary program designed for young readers in Atlantic Canada where children aged nine to twelve (grades 4 to 6) read from a selection of outstanding Canadian books and vote for the winners of the Hackmatack Children's Choice Book Award.

Read to Me Pre-school Reading Program: a component of the province-wide Summer Reading Club Program aimed at promoting reading to children who are not yet able to read for themselves.

Summer Reading Club: a province-wide program aimed at promoting reading to children and youth during the summer.

STAFFING

Full Time: a full time employee works 36.25 hours per week.

Para-professional: all permanent employees who are not professional librarians.

Part Time: a part time employee works less than 36.25 hours per week.

Professional: all permanent employees who have a Master's degree from a library and/or information studies education program accredited by the American Library Association.

USAGE OF SERVICES

Bookmobiles: mobile library service provided via vehicles equipped as libraries that travel to communities located at a distance from public libraries.

Circulation: items loaned to library patrons. Does not include material consulted in-house.

Deposits: block loans of library materials to institutions outside the public library system.

Hold: a request placed in the Vision online catalogue for a patron.

In-house Use: the number of materials used inside the library and not checked out. Includes any items removed from their usual location by library users, or by staff for library users. The figure is calculated using a formula established following a four-year study of in-house use which established in-house use at 55% of circulation.

Interlibrary Loan: items borrowed from or loaned to a library outside the New Brunswick public library system in response to patron requests.

Membership: number of patrons who have obtained a library card to enable them to use the services of the public library system.

Population Served: census population of communities served either by freestanding public libraries, public-school libraries or bookmobile stops.

Program: a planned presentation or activity given at a scheduled time by library staff or another resource person to a group of library users.

Reference Question: a request for information made directly by a library user to staff that involves the knowledge, use, recommendation, interpretation or instruction in the use of information sources by library staff. A reference transaction can be made by a patron in person, over the phone, by regular mail, by fax or online (through Quaestio). Information sources can be printed, audio-visual or electronic, and may refer to a source outside the library.

Usage: the number of library materials used (circulation and in-house use).

Usage Per Membership: the number of materials used (circulation and in-house use) divided by the number of library patrons.

Visit: a scheduled or unscheduled visit by a group to use the resources of a public library that does not involve a planned presentation by staff or other resource person.

APPENDIX B – CAPITAL PROJECTS

EXPANSIONS, MOVES & RENOVATIONS

VALUED IN EXCESS OF $25,000

Municipality	Type of Project	Cost	Municipal Contribution	Community Contribution	Other Contributions
Edmundston	New offices, furniture and computers	$99,517.00	$99,517.00	$0	$0
Fredericton (Dr. Marguerite Michaud)	Expansion of the library	$1,332,009.00	$27,009.00	$0	$1,275,000.00
Fredericton	New circulation desk, renovation of audiovisual room	$33,804.00	$33,804.00	$0	$0
Saint John	Carpets replaced	$51,715.00	$51,715.00	$0	$0

Municipal Contribution: cost borne by local government or an association of persons acting as a municipality.

Community Contribution: money contributed through community action such as fundraising and donations from local businesses.

Other Contributions: money that cannot be defined as having been contributed by either the municipality or the community.

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